

RMA - FORM

Customer number: _____
 E-Mail: _____
 Contact Person: _____

Please send your returns with the completed RMA - FORM to:

Yukatel GmbH
 Abteilung Service
 Merianstrasse 23
 DE - 63069 Offenbach

Dear Customer,

In case of a deficiency in your device, we would like to apologize for any inconvenience and will do our best to help you as soon as possible. Please fill out this form.

Important instructions:

- Return the equipment to us in good condition (full package + accessoires).
- Please send the RMA - form in advance to technik@yukatel.de & add the form to your package

Without RMA - form your request will be denied

WHAT IS THE REASON FOR YOUR RETURN?

UNIT	INVOICE NR.	*REPAIR	*CREDIT NOTE	*SHORT DESCRIPTION
IMEI No.:				
IMEI No.:				
IMEI No.:				
IMEI No.:				
IMEI No.:				
IMEI No.:				
IMEI No.:				
IMEI No.:				

In the case of a fault of the customer or an unauthorized complaint, we reserve the right to charge the return the customer.

Place _____ Date _____ Signature _____